



Volunteer Annual Competency Acknowledgement Form

I hereby acknowledge receipt of my copy of Westchester Medical Center's Volunteer Annual Competency Booklet. Below is a list of topics I have reviewed:

Mission Statement, Vision, Organization Goals and Values

Core Standards of Behavior

iCare: Your WMC Workforce Resource

Corporate Compliance/Code of Conduct/HIPAA

Environment of Care

Emergency Preparedness

Infection Control

Patient Rights and Ethics

LifeWings

Pain Management and Assessment

Cultural Diversity/Cultural Competence

Language Services

Child Abuse/Elder Abuse and Neglect

Quality/Risk Management/Safety

Department of Security

Service Excellence

Hospital Wide Policies and Procedures

****All statements in this handbook are subject to change by Westchester Medical Center.***

I understand that if I have any questions on these topics, I can contact my Department Manager or the Human Resources Department.

Print First Name

Print Last Name

Date

Signature